

CROSSROADS MEDICAL GROUP, PLLC
PO BOX 1669
WHITE HOUSE, TN 37188

GOODLETTSVILLE	PORTLAND	WHITE HOUSE
615-855-0437	615-325-2226	615-672-7122
615-855-6704 (FAX)	615-325-8885 (FAX)	615-672-8122 (FAX)

FINANCIAL POLICY

Patient Name

Date of Birth

Thank you for choosing Crossroads Medical Group for your medical care. Our goal is to be a “state of the art” medical practice. You can help us achieve that goal by understanding our billing policy.

We participate with most of the insurance plans in the area. We will gladly file a claim to your insurance company. Insurance is filed as a courtesy to our patients. Please make sure we have a copy of your most recent insurance card. If we do not have correct insurance information on the date of service and your claim is denied, you are responsible for payment if your insurance company denies the claim. It is your responsibility to verify if our office is in network for your plan.

We do NOT participate in TennCare. This applies to patients with TennCare as their primary or secondary insurance.

It is our policy to collect all co-pay and deductible amounts at the time of service. These amounts are approximate and based on what your insurance carrier usually pays. There may be a balance after insurance which will be billed to you after your insurance carrier processes your claim. Prompt payment of your balance after insurance is expected within 30 days of billing.

If you do not have health insurance coverage, full payment is expected at the time of service. We offer a self pay discount if you pay in full on the date of service. It is up to our office manager or practice administrator to decide if they will see you without payment in full on the date of service. Payment of balance is expected within 30 days of billing.

For your convenience, we accept payment by cash, check, VISA, MasterCard or American Express. If you have questions about your bill, please contact us and we will help you resolve any problems.

FINANCIAL AGREEMENT

I understand that I am financially responsible for all charges, even if they are not covered by insurance. If my insurance does not pay within 30 days, I understand that I am responsible for those charges. In the event that I do not pay in accordance to the above policy and my account is sent to collections, I agree to pay all costs of collection, including attorney fees. I authorize the release of medical information or records as necessary in order for CROSSROADS MEDICAL GROUP to collect payment. I hereby assign payment to CROSSROADS MEDICAL GROUP.

Signature of Financially Responsible Party

Date

Printed Name of Financially Responsible Party

Relationship to Patient

Social Security Number for Responsible Party

Date of Birth for Responsible Party